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AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: [X] IXC [] CLEC [] ILEC [] Wireless 2/

[X] IXC CERTIFICATED COMPANY INFORMATION First Communications, LLC FEIIWOON Company Name (800) 860-1261 (Corporate) 330-835-2272 (Mary Cegelski) Telephone # Dba/fka 3340 West Market Street Mailing Address Akron, Ohio 44333 City, State, Zip Code 3340 West Market Street **Business Location** Summit Akron, Ohio 44333 County City, State, Zip Code REGISTERED AGENT INFORMATION Corporation Service Company Registered Agent: Mailing Address: 1703 Laurel Street Columbia, SC 29201 City, State, Zip Code: Pursuant to the Commission's rules and regulations, print or type company contact for the following areas: Ray Hexamer, CEO A. General Manager (Include address if different than above.) / rhexamer@firstcomm.com 330-835-2442 /330-835-2655 E-mail Address Telephone Number Facsimile Number B. Customer Relations /Complaints Representative (Include address if different than above.) /knash@firstcomm.com /330-835-2630 330-835-2483 E-mail Address Facsimile Number Telephone Number Mary Cegelski, Manager of Regulatory Affairs C1. (Include address if different than above.) Customer Relations/Complaints Representative for Escalated Complaints /mcegelski@firstcomm.com /330-835-2330 330-835-2272 E-mail Address Facsimile Number Telephone Number 800-860-2934-Business 800-274-1015- Residential C2. **Customer Contact (Toll Free Number)** Ryan Wiegner, VP of Network Operations D. Engineering Operations (Include address if different than above.) / rwiegner@firstcomm.com /330-835-2655 330-835-2077 E-mail Address Facsimile Number Telephone Number Customer Care E. Test and Repair (Include address if different than above.) /888-274-1015 800-274-1015 E-mail Address Facsimile Number Telephone Number

	Customer Care			
	Emergencies (During non-off		,	
	800-274-1015	/888-274-1015	E-mail Address	
	Telephone Number	Facsimile Number		
n ado	lition, please provide the follow	ing company contact information to	assist in proper routing of correspondence	e and invoices:
G.	Joseph R. Morris			
	Regulatory Officer (Include	le address if different than above.)		
	330-835-2472	/330-835-2655	/jmorris@firstcomm.com	
	Telephone Number	Facsimile Number	E-mail Address	
Н.	Sales Tax Associates Dual Party Mailings (Name)		
	• -	Ste B-150 #291 Austin, TX 78749		
	Mailing Address	Ste B-130 #231 /tdstill, 1/(76) 15		
	512-301-1808	/512-892-0108	/dant@salestaxassociates.com	n
	Telephone Number	Facsimile Number	E-mail Address	
1.	Sales Tax Associates			
,,	Interim LEC Fund Mailings	(Name)		
	4301 W. William Cannon Dr.	Ste B-150 #291 Austin, TX 78749		
	Mailing Address		/ dant@salestaxassociates.cc	ım
	512-301-1808	/512-892-0108	E-mail Address	<u> </u>
	Telephone Number	Facsimile Number	E-mail Address	
J.	Sales Tax Associates Universal Service Fund Mailings (Name)			
	4301 W. William Cannon Dr. Ste B-150 #291 Austin, TX 78749			
	Mailing Address		/ dant@salestaxassociates.co	nm
	512-301-1808	/512-892-0108	E-mail Address	JIII
	Telephone Number	Facsimile Number	E-Mail Address	
K.	Sales Tax Associates			
	Gross Receipts Mailings (Name)			
	4301 W. William Cannon Di	r. Ste B-150 #291 Austin, TX 78749		· · · · · · · · · · · · · · · · · · ·
	Mailing Address	/E40.902.0109	/ dant@salestaxassociates.c	om
	512-301-1808	/512-892-0108 Facsimile Number	E-mail Address	
	Telephone Number	Pacsimile Number		
L.	Sales Tax Associates Lifeline Mailings (Name)			
	4301 W. William Cannon Dr. Ste B-150 #291 Austin, TX 78749			
	4301 W. William Cannon D	r. Ste B-150 #291 Austin, 1x 70743		
	Mailing Address 512-301-1808	/512-892-0108	/ dant@salestaxassociates.c	com
	Telephone Number	Facsimile Number	E-mail Address	
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	Jamira Hagen		(posino trans	
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	Docketing De	epartment	Attn: Jeanne Gordon 1401 Main Street, Suite 900	
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	Columbia, Soi	uth Carolina 29211	Columbia, Codali Caronna Ecco,	• • • • • • • •